



ONEBLINK QUARTERLY WEBINAR

BRUCE EMERY & BLAKE LAHIFF | SEPTEMBER 2023



WELCOME & INTRODUCTION



Bruce Emery

Sales Director

Company Updates | Customers in Focus



Blake Lahiff

Product Owner

New Features | Live Demo | Roadmap



ONEBLINK UPDATE

- Sarah Pollard - Promotion to CFO
- Welcome to Daniel Radakovic in the Customer Success Team
- Innovate Victoria in July
- Field Service Management exhibition





CUSTOMER IN FOCUS

- LcS training to OnSite Rentals
- Liquor & Gaming expanding LcS
- Shepparton case study - consistency in UX
- Primary Industries case study - Bio Security





UPCOMING EVENTS

Public Sector Network and EY Present:

Innovate QLD

Advancing Government Innovation to Better Queensland's Future



Thursday, 5th October 2023

Royal International Convention Centre, Brisbane, Queensland



Digital.NSW 2023 Showcase

Wednesday, 22nd November 2023

Queen Elizabeth II Grandstand, Royal Randwick Racecourse



RECENT FEATURES



Usability

Share Drafts

To allow multiple app users to work on the same draft we have added the ability to Share Drafts with all app users.

The current configuration will affect all all users and all drafts.

Users will be notified that new drafts will be shared.





Usability

Submission Title

The Submission Title can include content from the form such as a persons name and email address. This can then be used to customize. The title of new approvals, the default title for drafts and can also be searched on in the Submissions menu.





Usability

Scheduled API

API Hosting has been enhanced to include the support for Scheduled Functions.

These can be configured to run on specific days and times. They also have their own log streams and can be run manually if needed.





Security

Sessions Timeouts

We now offer the ability to customise the duration of your Session and Token expiry.

By default the session expiry is 30 days this can be configured to an number of hours.

By default the token expiry is 1 hour this can be configured to an number of minutes.





FEATURE DEMO

Lookup Enhancements

PDF Conversion

Scheduled Tasks



FUTURE ROADMAP



LCS ROADMAP

Security

We have completed the first part of our ISO audit. We are in the top 15% of organization going for ISO27001-2022 at this point of time.

Accessibility

We have completed a number of automated tests and created backlog items to address each of the areas that need updating.

Usability

Continuing to streamline areas of the platform, that cause pain or confusion. Taking continual customer feedback.

PDF Conversion

We are going to be enhancing PDF Conversions by catering for more of the currently limitations like lists, headings and information.





Q & A WRAP UP