

Customer Webinar

5th October 2022



Agenda



10:00 – Introduction
Darren Besgrove
C.E.O



10:05 – LcS Latest Features
Tarik Krajina
Customer Success Specialist



10:20 – Approval Demo & Upcoming Dev
Blake Lahiff
LcS Product Owner

Introduction



In case you missed it

BTTP – Asset Visibility Solutions

Applicability

Featured Customer Listing

Top Performer

The RegTech Association webinar

[Tuesday 18th October \(link\)](#)

NSW Premier's Export Awards

Digital.NSW

Wednesday 30th November



Introducing **Bruce Emery** – Sales Director



Welcome – **Liquor & Gaming NSW**



LcS Latest Features



Platform Notifications

Notifications allows OneBlink to keep you up to date with



Announcements



New Features



Bug Fixes

Notifications

Power Automate Update
Created 37 minutes ago

[Check out Approvals](#)

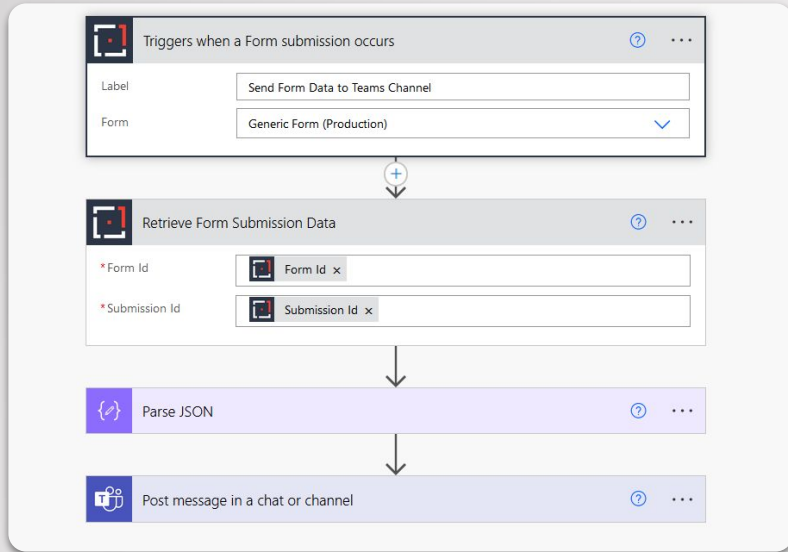
The OneBlink Power Automate connector has been updated to ensure that a flow will only trigger when a specific form is submitted. Use the new Form input to search and add the form you want to trigger your flow.

Approval App
Created 5 days ago

[Find out more](#)

You are now able to filter on form, step and status to help you better find the approvals you're looking for. We also included the ability to minimise the approval action pop ups so you can easily move between the form and the pop up.

Power Automate Update

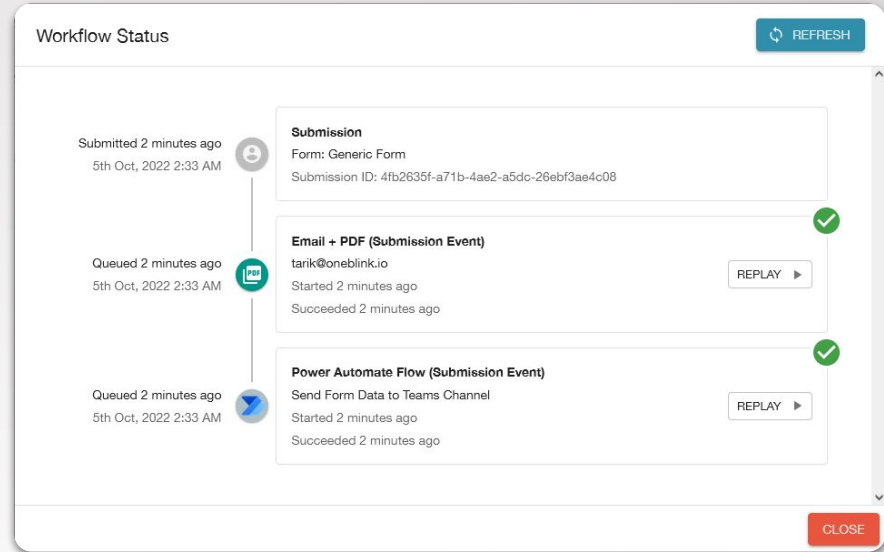


The screenshot shows a Power Automate flow configuration with four steps:

- Triggers when a Form submission occurs**: Label is "Send Form Data to Teams Channel", Form is "Generic Form (Production)".
- Retrieve Form Submission Data**: Form Id and Submission Id fields are populated with "Form Id x" and "Submission Id x" respectively.
- Parse JSON**: A standard action step.
- Post message in a chat or channel**: The final action step.

Ability to select your form + add a label (which will appear in your workflow status)

Remove the need to add a conditional action later in the flow



The screenshot shows the "Workflow Status" window with a "REFRESH" button at the top right and a "CLOSE" button at the bottom right. The workflow consists of three steps:

- Submission**: Submitted 2 minutes ago (5th Oct, 2022 2:33 AM). Form: Generic Form. Submission ID: 4fb2635f-a71b-4ae2-a5dc-26ebf3ae4c08.
- Email + PDF (Submission Event)**: Queued 2 minutes ago (5th Oct, 2022 2:33 AM). Sender: tarik@oneblink.io. Status: Started 2 minutes ago, Succeeded 2 minutes ago. Includes a "REPLAY" button and a green checkmark.
- Power Automate Flow (Submission Event)**: Queued 2 minutes ago (5th Oct, 2022 2:33 AM). Action: Send Form Data to Teams Channel. Status: Started 2 minutes ago, Succeeded 2 minutes ago. Includes a "REPLAY" button and a green checkmark.

Ability to view + replay Power Automate flows from OneBlink

Email Templates Update

- New **WYSIWYG Editor** for email templates
- The ability to toggle between the new editor and HTML

Create Email Template

Label*
My Email Template

Template*

DEV **PRODUCTION** TEST

Normal **B** *I* U

{{formName}}

Submission Time: **{{submissionDateTime}}**

Please find a PDF of your submission details attached to this email.
{{#hasAttachments}}

Attachments included in your submission are linked below. Please note, the download link will only work for the next 7 days, after which you will need to contact your account administrator to access the attachments.

{{#attachments}}

• [{{fileName}}](#)
{{/attachments}}

If you have access to OneBlink LcS, you can also click below to see the submission.
[{{formName}}.Submission](#)
{{/hasAttachments}}

USE DEFAULT **EDITOR** <> HTML

Template Type*
PDF + Email Submission Event

Custom Parameters
Custom parameters allow extra data to be injected into the template via a **PDF + Email Submission Event** configuration. You can inject the value from a Form Element or free text. The syntax is a normal mustache template tag with the prefix `custom:`.

The email address you entered: `{{custom:emailAddress}}`

PDF + Email Submission Event Parameters

- `{{formAppName}}` - The name of the App the form was submitted from
- `{{formName}}` - The name of the Form that was submitted
- `{{externalId}}` - Your Identifier provided via the URL or receipt generation when opening the form
- `{{isDraft}}` - Set to true if it was a draft submission
- `{{submissionId}}` - The Identifier for the submission
- `{{submissionDateTime}}` - A human readable date and time of when the form was submitted by the user
- `{{submissionHistoryUrl}}` - A link to Submission History for the submission
- `{{hasAttachments}}` - Set to true if there are attachments to display
- `{{attachments}}` - A list of attachments that can be displayed in the template with the following properties:
 - `{{attachmentUrl}}` - A link to download the attachment
 - `{{fileName}}` - The name of the file

CANCEL **SAVE**

Custom Option Sets

Option sets can now be created without the need for an API.

Ability to add in and modify options

OR







Create a list by uploading a CSV

New Options Set

Options Sets allow you to populate select, radio, or checkbox form elements with re-useable options or dynamic data from your own API. [LEARN MORE](#)

Custom URL Hosted API

Options Set Label*
Checklist 🔒

	✓ DEV	✓ PRODUCTION	✓ TEST
Colour			
Label			
Value			
=		Pass	Pass 
=		Fail	Fail 
=		NA	NA 

Other Platform Enhancements

Workflow Status

The ability to view the workflow for each of your submissions.

Allowing you to see which workflow events have been completed, are pending, or have failed.

Payment Details in PDFs

Ability to include the payment receipt information in any PDFs generated during workflow.

Ensuring your users have the information they need to reference their payment.

Required Message

Ability to add your own required message to form elements.

For example, instead of seeing “Please enter a value”, you can now specify your own message, like “Please enter your full name”.

Data Manager Repeatable Sets

Repeatable sets are an important part of more complex forms.

We now ensure there are able to be more easily included in Data Manager. Now allowing rows to be sorted per repeatable set, and including them in the CSV download.

Approval Enhancements Demo



Upcoming Development



Low Connectivity Enhancement

We are aiming to improve the usability of app when being used on a poor internet connection.

Enhance Infrastructure Security

We want to spend some time ensuring that the platform is as secure as possible by restructuring some of our platform infrastructure.

UX/UI Enhancements

The goal of the next 2 quarters is to focus on improving the platforms UX and UI to improve the overall experience and usability of the Platform.

Q and A



For support, information, or a one on one demonstration
Email Tarik / Josh / Shan at support@oneblink.io

